PastPerfect Web Edition Acceptable Use Policy

Last Updated: July 31, 2018

This Acceptable Use Policy (this "**Policy**") sets forth guidelines for acceptable and prohibited uses of PastPerfect Web Edition (the "**Service**") offered by PastPerfect Software, Inc. (the "**PastPerfect**", "**we**", or "**us**") and the websites located at <u>museumsoftware.com</u> and <u>mypastperfect.com</u> (collectively, the "**Site**"). Capitalized terms used but not otherwise defined herein have the respect meanings given to such terms in the <u>Terms of Service</u> for PastPerfect Web Edition.

The examples described in this Policy are not exhaustive. We may modify this Policy at any time by posting a revised version on the Site. By using the Service or accessing the Site, you agree to the latest version of this Policy. If you violate this Policy or authorize or help others to do so, we may suspend or terminate your use of the Service.

No Illegal, Harmful, or Offensive Use or Content

You may not use, or direct, instruct, encourage, promote, or facilitate any other to use, the Service or Site for any illegal, harmful, fraudulent, infringing or offensive use, or to transmit, store, display, distribute or otherwise make available content that is illegal, harmful, fraudulent, infringing or offensive. Prohibited activities or content include, but are not limited to:

- <u>Illegal, Fraudulent or Harmful Activities</u>: any activity that is illegal under applicable law, that violates the rights of others, or that may be harmful to others or that jeopardizes the integrity of PastPerfect's operations or reputation, including (but not limited to) disseminating, promoting or facilitating child pornography, offering or disseminating fraudulent goods, services, schemes, or promotions, make-money-fast schemes, ponzi and pyramid schemes, phishing, or pharming;
- <u>IP Notices</u>: deleting or altering author attributions, copyright notices, or trademark notices, unless expressly permitted in writing by the owner thereof;
- <u>Offensive Content</u>: accessing, sending, receiving, displaying, performing, disclosing, storing, or executing any content that is obscene, abusive, invasive of another's privacy, defamatory, or otherwise objectionable, including content that constitutes child pornography, relates to bestiality, or depicts non-consensual sex acts;
- <u>Harmful Content</u>: accessing, sending, receiving, displaying, performing, disclosing, storing, or executing any content or other computer technology that may damage, interfere with, surreptitiously intercept, or expropriate any system, program, or data, including viruses, Trojan horses, worms, time bombs, or cancelbots; and
- <u>Infringing Content</u>: accessing, sending, receiving, displaying, performing, disclosing, storing, or executing any content that infringes, misappropriates, or otherwise violates the intellectual property or proprietary rights others.

No Security Violations

You may not use the Service to violate the security or integrity of any network, computer or communications system, software application, or network or computing device (each, a "**System**"). Prohibited activities include, but are not limited to:

- <u>Unauthorized Access</u>: accessing or using any System without permission, including by attempting to probe, scan, or test the vulnerability of the System or by breaching any security or authentication measures used by the System;
- <u>Falsification of Origin</u>: forging e-mail headers or any other part of a message (other than by use of an alias or anonymous remailers) describing its origin or route; and
- <u>Interception</u>: monitoring of a System's data or traffic without permission.

No Network Abuse

You may not initiate or otherwise facilitate a network connection to any user, host, or network unless you have permission to communicate with them. Prohibited activities include, but are not limited to:

- <u>Denial of Service (DoS)</u>: inundating a target with communications requests so the target either cannot respond to legitimate traffic or responds so slowly that it becomes ineffective;
- <u>Monitoring or Crawling</u>: monitoring or crawling of a System that impairs or disrupts the System being monitored or crawled;
- <u>Intentional Interference</u>: interfering with the proper functioning of any System, including any deliberate attempt to overload a system by mail bombing, news bombing, broadcast attacks, or flooding techniques; and
- <u>Avoiding System Restrictions</u>: avoiding, by any means, any use limitations placed on a System, including any access or storage restrictions.

No E-Mail or Other Message Abuse

You will not distribute, publish, send, or facilitate the sending of unsolicited mass e-mail or other messages, promotions, advertising, or solicitations (e.g., SPAM), including commercial advertising and informational announcements. You will not evade SPAM filters or send or post a message or e-mail with deceptive, absent, or forged header or sender identification information.

Monitoring and Enforcement by PastPerfect

We reserve the right, without assuming any obligation, to investigate any violation of this Policy or misuse of the Service or the Site. We may remove, disable access to, or modify any content or resource that violates this Policy or any other agreement we have with you for use of the Service or the Site.

In addition, we may report any activity that we suspect violates any law or regulation to appropriate law enforcement officials, regulators, or other appropriate third parties, which may include the disclosure of certain of your Confidential Information, as required or reasonably appropriate. We will cooperate with appropriate law enforcement agencies, regulators, or other appropriate third parties as required or as reasonably appropriate in order to assist with the investigation into and prosecution of illegal conduct by providing network and systems information related to alleged violations of this Policy.

Notifying PastPerfect of Violations of this Policy

If you become aware of any violation of this Policy, you will immediately notify us and provide us with assistance, as reasonably requested, to stop or remedy the violation. To report any violation of this Policy, please contact <u>abuse@museumsoftware.com</u>.