

Annual Support for PASTPERFECT

Purchasing an annual support contract is like having your own PastPerfect expert at your fingertips.

Call TOLL FREE and talk to a helpful and courteous professional, not an automated help desk.

Email, fax, or interactive chat questions and get prompt responses.

Tap into our staff's technical and museum expertise. We answer questions ranging from how to set up networks to designing membership cards to cataloging hard-to-define artifacts.

Get the most out of new features in updates. We want PastPerfect to work the best it can for your organization.

And, in the unfortunate event of a disaster, we can help you get your PastPerfect up and running again with your backed-up data.

An Annual Support Contract is insurance for a most precious resource--your DATA!

Annual Support is a smart investment. For one year, staff from your organization may contact the PastPerfect support office an **unlimited** number of times. No per-use fee.

Purchasing support when you order your software saves you time and money!

First year support contracts are reduced 20% and are a great way to ensure that everything gets off on the "right foot!"

****Annual Support is an optional service. Clients may choose to pay per incident. Our current rate is \$85 per incident.*

This is what clients have to say...

PastPerfect provides amazing support. Their staff is friendly, knowledgeable, patient, and willing to find a solution to any problem. I never worry that we'll encounter an issue they can't handle.

Kim Dillon, MO Department of Natural Resources

A super value for the amount of time staff have spent with me. They have helped me learn the nuances of PastPerfect and greatly improved my computer skills.

Bob Marcus, Andover Historical Society, MA

Using PastPerfect support is a great timesaver. I can't imagine how long it would take me to solve some of the questions I've had, or if I could have solved them at all. It is the best support I have ever used for any product.

Sara McRay, Nevada Museum of Art



Annual Support Contracts start at just \$276 for AASLH Institutional Members



To purchase an Annual Support Contract, visit our online store at www.MuseumSoftware.com or call 1-800-562-6080